Complete Trip - ITS4US Program ConOps Webinar: Chat Log Transcript – Heart of Iowa Regional Transit Authority (HIRTA) (07/21/21)

Corie: If the ladies on the screen are talking to the group I cannot hear them on the phone

Carlos Alban (ITS America): Hello Corie, we have not begun the presentation as of yet

Carlos Alban (ITS America): So you will not hear any audio.

Corie: sorry, i see it is early :)

Carlos Alban (ITS America): We should be getting started shortly after 1:30pm ET

Carlos Alban (ITS America): To all our participants, please note that the audio for this webinar will only be available via a phone connection

Carlos Alban (ITS America): please dial 1-866-398-2885 and use the passcode 426684

Edward Mark: Edward Mark New York State DOT

Carlos Alban (ITS America): A reminder to our participants that you can provide any questions for the HIRTA team in the chat pod

Abigail Chihak, Dallas County Health Department: Can you turn the video volume on?

Elina Zlotchenko: Here are the links to the video: https://youtu.be/38RoyU8fMCwOR https://www.ridehirta.com/its4us

Katie King: Does Use Scenario 4 include two pickup trips? One for the Medicaid patient and one to get the family member?

Katie King: Looks like that just answered my question. Appreciate it

Ralph Metcalf: Are all next day medical trip requests handled like the Medicaid example?

Wajahat Nassar: Can drone tech be included in this medi-service?

Barbara Lilyhorn: Very good information - thank you!

Deborah Curtis (USDOT): Once the video of today's presentation is posted, please feel free to share with anyone you feel may be interested.