

Chat Log Transcript:

ITS4US Deployment Program Phase 2 Webinar:

HIRTA Transit Health Connector (05-03-23)

Carlos Alban (ITS America): Hello everyone, thank you for joining today's session. We will be getting started at 2:00pm ET

Carlos Alban (ITS America): Until then we will keep the lines muted but if you have any questions, please feel free to use this chat.

Ross Silvers: I hear no audio

Karen Onan: Me either.

Carlos Alban (ITS America): Ross, if your computer or device audio is not working, you can dial 1-877-304-9269 and use passcode 426684 to join the webinar audio

Clare Haggarty: I had to turn the audio on at the top.

Ian McManus: You may have to go to the top of the toolbar at the top and click the speaker icon to unmute the audio. It seems to be muted by default.

Carlos Alban (ITS America): Clare and Ian, thank you for that helpful tip.

Karen Onan: That worked! Thank you.

Ross Silvers: Perfect, thanks :)

Ted 2: Not everyone can see the pie-chart

Jessica: One challenge I have run into with HIRTA is they view "medical" as strictly doctor appointments. My family member is in a wheelchair and has no way to get anywhere outside where he lives, so trips that would make huge a difference for his mental and emotional help don't qualify for him to ride on certain days of the week or across county lines.

Brooke Ramsey (HIRTA): You can view the video and get updated information at our project website: <https://transithealthconnector.org/>

Angela: what about DCH we aren't moving until 2026 possibly

Drew Emerson - Iowa Workforce Development 2: Healthcare might be more engaged if it were a workforce solution partnership as well in that it might have helped their employees get to work more easily or affordably

Julie Baker: I completely understand and appreciate the service that Hirta brings for the Healthcare community. Personally, here in the city of Boone, I was using Hirta for transportation to get my daughter home from school. Currently, Hirta services are not being offered for any student in Boone. I know this has not just affected my family, especially speaking to the secretary at the elementary school. The letter sent said they said they were working on th8s issue. Where are we at in this process?

Kelly Angell, Iowa Cancer Consortium: Time and commitment is definitely so hard for healthcare administrators. You guys are doing great. Keep it up!

Kelly Angell, Iowa Cancer Consortium: Can you describe your dream champion within a healthcare system?

ITCURVES RidestoHealth -Sherri Mohebbi 2: With cost of health care increasing when patients don't get access to appointment, could CMS be a champion of EHR integration to include transportation scheduling management

"Drew Emerson - Iowa Workforce Development 2: TOP JOB POSTINGS ON IOWAWORKS.GOV:

Registered Nurses

Retail Salespersons

Nursing Assistants

Licensed Practical and Licensed Vocational Nurses

Physicians, All Other"

ITCURVES RidestoHealth -Sherri Mohebbi 2: Electronic Health Records

ITCURVES RidestoHealth -Sherri Mohebbi 2: What if there is a rule to have integration

Drew Emerson - Iowa Workforce Development 2: Working with healthcare agencies from a workforce standpoint, their biggest priority is staffing, retainment, and burnout. They are just trying to keep up being short staffed that they can't accommodate more appointments

Eddie VanStine - (Steuben County, New York)Mobility Manager: This was great - I have to move on to next meeting. Thanks for all the info!

ITCURVES RidesToHealth -Sherri Mohebbi 2: <https://www.cms.gov/regulations-and-guidance/guidance/interoperability/index>

Erica Briest: I love HIRTA! Y'all do a great job getting people to places on time.

Lauren Morris: Thank you for the information. It will help even within my small Tribal clinic.

Brooke Ramsey (HIRTA): You can always reach out to HIRTA's customer service department for service related questions 1-877-686-0029

ITCURVES RidesToHealth -Sherri Mohebbi: awesome thanks

Mike Barry FHWA: thanks everyone!